



Events Calendar

Farmer's Market

October 13 & 20; 3-7 p.m. in the parking lot at the corner of Main and Sycamore.

Come shop the last markets of the 2011 growing season!

Lantern Light Cemetery Tour

October 15 at Lebanon Cemetery

The tour begins at 6 p.m. Registration is required. Visit www.wchsmuseum.org or call 513-932-1817.

Vintage & Vine

October 15, Noon-5 p.m. at Fort Ancient Museum

Event includes tours, vintage baseball game and wine tasting. Visit www.fortancient.org.

Trick-or-Treat

October 31, 5:30 - 7:30 p.m.

Holiday Illumination

November 25, 6:30 - 8 p.m. at Christmas Tree Park in Downtown Lebanon

This annual tree lighting ceremony kicks off the holiday season. Participating downtown shops open late.

Lebanon Carriage Parade

December 3 in Downtown Lebanon

This annual festival includes a 1 p.m. and 7 p.m. parade. Visit www.lebanonchamber.org.

Stay Connected

Get the latest updates on City information, news and events by visiting our official website @ www.lebanonohio.gov or follow us on our official Facebook page under **City of Lebanon, Ohio!**



Emergency alert system requires registration

Did you know the City of Lebanon uses CodeRED alert system that relays information to residents by phone?

In the event of a non-weather related emergency or other important event, the high-speed messaging system can deliver customized emergency notification and instructions at a rate of 60,000 calls per hour. Residential land line telephones automatically receive CodeRED messages, however you must register if you wish to receive the emergency notifications.

Please register if:

- **You want to be notified on your cell phone**
- **You have an unlisted phone number**
- **You have recently moved and need to update your phone number**
- **You use TDD/TTY**
- **You want to use your work phone as a back up to your home phone**

To register visit www.lebanonohio.gov and go to the *About Lebanon* page. Click the CodeRED icon in the lower left hand corner of the page to sign up.

Save time & money

Lebanon utility customers have three convenient options to pay their utility bills without the time and expense of writing a check:

- 1. Online Bill Payment:** Customers can pay their bill online at www.lebanonohio.gov using a credit or debit card.
- 2. Automatic account debit (ACH):** The amount of your monthly utility bill is automatically debited from your checking account.
- 3. Credit/Debit Card:** Customer Service now accepts debit and credit cards for payments at the utility-payment window.

Payments can also be made through the utility payment drop-box located in the rear parking lot of the City Building. Please contact the Service Department at 933-7200 for more information.

Leaf collections begin October 24

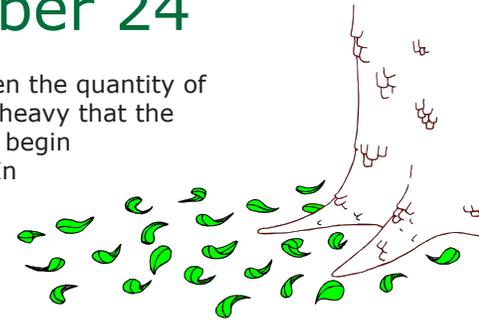
It's that time of year again, when Public Works is gearing up for leaf-collection season. Since trees lose their leaves at varying times, collection has been lengthened to accommodate the tree cycles.

To collect leaves more effectively, we request that you rake leaves into the street approximately 12 inches away from the curb to allow rainfall to flow down the curb and into the storm inlets. If your street does not have curbs, line up your row of leaves on the pavement as close to the shoulder of the road as possible to leave the maximum amount of street surface open for vehicles.

Please ensure that there are not any foreign objects hidden in the leaf piles. This causes great damage to our leaf-vac, causing a delay in the program for repairs.

- *Please Note: Have your leaves raked and ready for pickup by 7:00 a.m. on the first day of your scheduled pickup.*
- *When the crews are scheduled to be in your area on consecutive days, crews will be on your street one of the days, but not all.*
- *DO NOT park vehicles in the street until leaves have been removed.*

There may be times when the quantity of leaves in one area is so heavy that the leaf collection crews will begin earlier than scheduled. In these cases, crews will return to your area on the days scheduled as well.



Please remove all parked vehicles from the street until leaves have been removed.

In case of an early snow prior to a leaf collection, leaves raked to the curb for collection will likely be plowed onto the road-way along with the snow. Weather permitting, any remaining leaves will be collected. An early snowfall seriously hampers our leaf collection efforts because some of the same trucks that are used to pick up leaves will be needed to plow the streets.

Should you miss the opportunity to participate in the program on the scheduled dates, please bag your leaves and deposit them in the provided dumpster located at the Public Works building at 511 North Broadway.

Questions or concerns about leaf pick-up?
Call Dan Wilson, Superintendent of Public Works @ 228-3701 or Email: dwilson@lebanonohio.gov.

Leaf Collection Schedule

The map shows the city of Lebanon, Ohio, divided into six numbered collection zones. Zone 1 is yellow, Zone 2 is blue, Zone 3 is red, Zone 4 is orange, Zone 5 is green, and Zone 6 is purple. Major roads like SR 63, SR 123, and SR 48 are marked. The zones are defined by these roads and other local streets.

- 1. Oct. 24-26; Nov. 9-11 & 28-30**
Main St. to Maple Ave. from East St. to West St., including Silverwood Farms.
- 2. Oct. 26-28, Nov. 9-11 & Nov. 30-Dec. 2**
Maple Ave. South, including Poplar Hill, Oak Forge, Stone Ridge, Lakeside Landing, Catalpa Ridge, Cook Rd., Countryside and Tecumseh Trails.
- 3. Oct. 31-Nov. 2, & 16-18; Dec. 5-7**
North Broadway to By-Pass 48 from East Main St. to Monroe Rd., including Sterling Chase.
- 4. Nov. 2-4 & 21-23; Dec. 7-9**
North Broadway to Columbus Ave. from Monroe Rd. to Miller Rd., including East Ridge and Ridge View.
- 5. Nov. 7-9 & 28-30; Dec. 12-14**
North Broadway City limits to west City limits on Miller Road to Desales Ave., including Garfield Park, Reverses Run and Millers Crossing.
- 6. Nov. 9-11 & Nov. 30-Dec. 2 & Dec. 14-16**
North Broadway to west City limits (SR's. 63 & 123) from Desales Ave. to West Main St., including American Village.

City replacing outdated utility meters with updated technology

Many of the City's electric and water meters are reaching the end of their normal service life and need to be replaced. As meters age they become less reliable and less accurate. All electricity meters, and each water meter that is more than 15 years old, will be replaced with new meters that incorporate the AMI technology.

AMI stands for Advanced Metering Infrastructure. It's a system that uses wireless and fiber optic technology, just like wireless internet and cable TV, to send your meter reading information to the City. The deployment of the AMI system will enhance the safety, reliability and efficiency of your electric and water utilities.

Frequently Asked Questions

What benefits will I see from the new AMI meters?

The new meters will allow the City to collect real-time electric and water consumption information on a regular basis, which will allow the City to better serve our customers by proactively identifying potential problems such as service disruptions and water leaks. Currently, the City's meter reading contractors read the water meters only every other month. Because of this, a water leak may continue for several weeks prior to being detected. The new AMI meters will allow the City and our customers to proactively identify abnormally high usage quickly so the situation can be addressed. The new system will allow customers to view their daily usage via a secure website link if they choose to do so.

Will the new AMI system allow the City to control my in-home equipment and devices? No. You may have heard of "Smart Grid" electric systems where electric utilities have the ability to interact with in-home devices such as thermostats, etc. The City's AMI system will not be set up in a manner that will allow anyone other than the property owner to monitor or control any device within the home or business. If a resident or business would like to install their own electric load management devices in their premises to improve energy efficiency, the new AMI meters have the ability to support this. However this would be the property owner's decision and it would be their responsibility to purchase, install, and monitor such devices. The City's AMI Privacy Protection Policy (Resolution 2011-052) was adopted by the City Council on June 14, 2011.

Is my personal energy and water consumption information confidential? Yes. The only information communicated is your meter number and your electric and water usage (the same information that was displayed on the old conventional meters at your premises). All utility usage information will be safely transmitted over secure networks to and from the City. As is now the case, your utility usage information will be protected and secure. The City is required to comply with federal laws regarding the privacy, protection, and disclosure of personal information.

How much is the AMI System costing the City? The new AMI system will pay for itself in about 7 years and will save the City approximately \$2 million over a 12-year

period. The cost of the entire AMI system, including the new meters, installation, and the communication infrastructure is \$2.2 million. Due to their age, many of these meters will need to be replaced anyway even if the City maintained the current manual reading system. Installing the AMI system will allow the City to eliminate its existing meter reading contract, resulting in a savings of over \$132,000 per year, and capture an estimated \$225,000 per year in revenue that is currently lost due to existing meter inaccuracies and system water loss. In addition to eliminating the meter reading contract, the new AMI system will allow for a reduction in staff since meter consumption data can be accessed remotely instead of sending personnel to the property.

When will my new electric and water meters be installed? The City has identified a pilot project area along Columbus Avenue where the new system will be tested in the Fall of 2011. Upon successful completion of the pilot project, full implementation of the project will begin. We anticipate the project being completed by the summer of 2012. The new meters will be installed one neighborhood at a time. The majority of the meters will be installed by APEX, a contractor working for the City while some of the commercial electric meters will be installed by City personnel.

How will I be notified of when my meters will be installed? You will receive written notice via a door hanger of when your water and electric meter will be installed in advance of the installation date. If your water meter is located outside of your building, you do not need to be home when your meters are installed. However, if your water or electric meter is located inside your building we will have to schedule an appointment to gain access to the meter. If you have extenuating circumstances and need additional information, you can contact the Service Department at 933-7200.

What do I have to do to be ready for my new meter installation? Please make sure there is free and safe access to your existing electric and water meters, and that no obstructions are in the way. If possible, we recommend that you turn off lights, TV's, computers, etc. prior to the scheduled installation. The installation of a new electric meter may cause a power surge.

How long will I be without power or water during installation? Five to ten minutes is typical.

How should I prepare if I have life-sustaining medical equipment? Electricity will be shut off for about 5-10 minutes – but we recommend that you be prepared for longer just in case. If you have life-sustaining medical equipment that cannot be interrupted during installation, you need to have a back-up power source running during installation. Please call us at 933-7200 so we are aware of your medical equipment ahead of time.

What if I have a fire sprinkler system? To ensure the correct meter size is available, all customers with fire sprinkler systems are requested to call us at 933-7200.

What do I need to do after the meters are installed? All electricity-driven clocks and other timed devices will need to be reset after the electric meter installation; all appliances with battery back-up should function normally. When you first use your water, you might experience a “burp” of air and some residue at each outlet. If this happens, just run your water briefly until it flows normally.

Will my utility bill go up even if I’m using the same amount of electricity and water as before? Some bills will go down, some will go up, and some will stay about the same. The new meters are nearly 100% accurate, so customers with older meters may see an increase in their bill because the amount of power and water actually being used was under-measured in the past.

For more information regarding the AMI project, please contact the Lebanon Service Department at 933-7200 or email Deputy City Manager Scott Brunka at sbrunka@lebanonohio.gov.

City’s recycling program now includes all plastic bottles and larger recycling cart

Customers can upgrade to 65 gallon recycling cart at no additional cost

Rumpke is committed to expanding our community's recycling efforts that reduce the amount of material in landfills. Lebanon residents can now recycle all plastic bottles and jugs (regardless of the plastic number) and pizza boxes.

In addition, residents now have the option of using a 65-gallon recycling “cart” container to replace their existing 18-gallon recycling bins. These carts can hold much more recycling material, and can be rolled out to the curb for collection. There is no additional cost to use the larger recycling cart.

Rumpke is making a multi-million dollar



investment to incorporate the most advanced sorting technology available at their Material Recovery Facility. This upgrade will allow the company to improve its efficiency and accept the new materials.

If you have questions regarding the expanded recycling program, or would like to receive the recycling “cart” delivered to your residence, please contact the Service Department at 933-7200.

We can all work together to make Lebanon **GREENER!**

Proper tree care has many benefits

Trees can offer many benefits, including significantly enhancing property values, reducing energy costs, providing cleaner air, and improving overall water quality by reducing runoff and erosion. However, it is important to properly care for trees to keep them healthy and thriving. Winter is a great time to prune your tree to remove any dead limbs and branches. Dead limbs can hurt the long-term health of the tree by attracting damaging insects and disease. If you, or your contractor, are pruning a tree be sure to follow the proper pruning techniques to ensure the continued health of your tree. Information regarding proper pruning techniques can be found online at www.arborday.org.

In addition, it is the responsibility of the property owner to remove dead trees from private property. These trees present a significant safety hazard and should be removed in a timely manner. If you have any questions regarding dead-tree removal, please contact the Service Department at 933-7200.