

City Will Begin Receiving Water Service from Greater Cincinnati Water Works in Early 2013

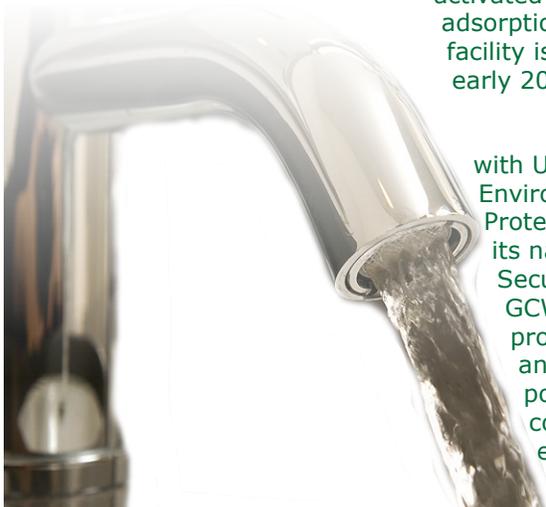
Lebanon will begin to receive water service from Greater Cincinnati Water Works (GCWW), a nationally recognized water utility, in early 2013. In 2008, the City approved the transition to purchasing wholesale water from the Greater Cincinnati Water Works (GCWW) and abandoning our existing water production wells.

Several of these wells were beyond their useful service life, and the existing water treatment facility is located in a building originally constructed in the 1890's that would require replacement in the near future. The decision to purchase water from GCWW will not only allow the City to avoid these capital and regulatory expenses, but also provide softened and fluoridated water to our customers while ensuring that the communities long-term water demands are met. Once the transition is complete, the City will still be your water provider and will handle all billing and service related response.

GCWW has a long history of being a leader in the water utility industry. The utility received the Association of Metropolitan Water Agencies (AMWA) Platinum Award for Utility Excellence in June, 2011. The award recognizes outstanding achievement in water utility management. The AMWA cited the following achievements by GCWW as reasons for the national award:

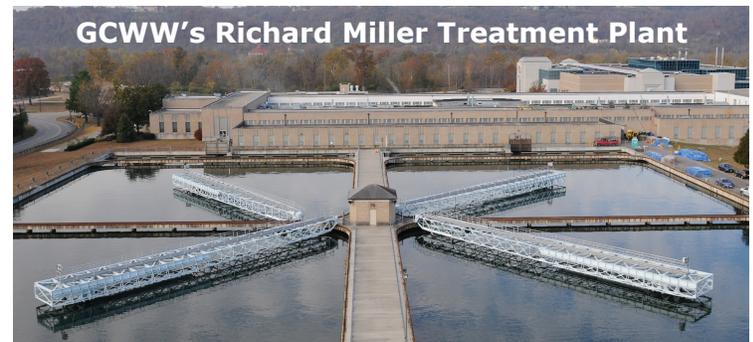
- A 240-mgd (million gallons per day) Ultraviolet Disinfection Treatment Facility. GCWW will be the largest water utility in North America to use UV disinfection following sand filtration and granular activated carbon adsorption when the facility is operational in early 2013.

- Partnership with U.S. Environmental Protection Agency in its national Water Security Initiative. GCWW can now proactively detect and respond to potential water contamination events.



GCWW provides high quality water to 1.1 million people in parts of Hamilton, Butler, Warren and Clermont Counties in Ohio and Boone County, Kentucky. On average, the utility GCWW pumps about 130 million gallons of water each day through 3,100 miles of water pipes –that's enough to stretch from Boston to San Diego.

Abundant, High Quality Water



Unlike many areas of the United States, the Ohio River provides an abundant supply of source water. More than 60 billion gallons of water flow past Cincinnati each day; GCWW pumps and treats just 0.16% of that water.

GCWW's Miller Plant is one of only a few water treatment plants in the nation that uses granular activated carbon (GAC) with on-site reactivation. When water passes through the GAC, impurities stick to the porous carbon and are removed from the water. GAC protects against chemicals and other impurities that may be found in source water. GCWW is currently building an ultraviolet treatment facility which, using low doses of UV light, will protect against potential microorganisms such as cryptosporidium. Together, these treatments provide a true multi-barrier to protect public health.

GCWW also performs more than 600 tests a day throughout its treatment process and distribution system to ensure its customers receive the highest quality water. The utility also actively monitors the quality of the Ohio River. If a spill is detected in the river, GCWW can shut off its pumps and use clean river water that is stored in two reservoirs while the spill passes by its intakes.

Partnering with GCWW will ensure that Lebanon residents have a reliable source of safe and high quality water.

Winter Weather Hotline

Residents can call to receive road condition updates during inclement weather. The hotline provides information on area trouble spots and posted advisories, including: level I (roadway advisory), level II (roadway warning), and level III (roadway emergency).

228-3703

Stay Connected

Get the latest updates on City information, news and events by visiting our official website @ www.lebanonohio.gov or follow us on our official Facebook page under **City of Lebanon, Ohio!**



We're Available

City officials are available to attend citizen meetings, such as homeowners associations or other civic groups, to provide updates on City operations and address questions. If you would like to schedule a guest speaker for your group, please contact the City Manager's office at 228-3101.

Lebanon Baseball & Softball Association 2012 Registration Begins This Month

Registration for the 2012 season will be held at the Donovan Elementary School at 401 Justice Drive. Mail-in registration forms and additional information can be obtained at www.eteamz.com/lbsa or by calling 513-284-4436.

- Jan. 14: 10 am - 2 pm

Christmas Tree Pick-Up Guidelines

Residents placing their Christmas trees curbside for trash pickup need to follow these easy guidelines:

- If the tree is over 6 ft. in length, cut the tree in half.
- Make sure that all ornaments, tinsel, garland, plastic wraps or bags are removed.

Save Time & Money

Lebanon utility customers have three convenient options to pay their utility bills without the time and expense of writing a check:

- 1. Online Bill Payment:** Customers can pay their bill online at www.lebanonohio.gov using a credit or debit card.
- 2. Automatic account debit (ACH):** The amount of your monthly utility bill is automatically debited from your checking account.
- 3. Credit/Debit Card:** Customer Service now accepts debit and credit cards for payments at the utility-payment window.

Payments can also be made through the utility payment drop-box located in the rear parking lot of the City Building. Please contact the Service Department at 933-7200 for more information.

Is Your Mailbox Ready for Winter?

Residents are encouraged to inspect their mailbox prior to the upcoming snow season. Winter may pose a threat to your roadside mailbox due to snow drifts, vehicle incidents, and potential snowplow damage.



Mailboxes located near the roadway may pose a potential risk of damage caused by snow plowing. However, this damage may not be caused by direct contact with the snowplow, but from heavy, wet snow being thrown from the plow. Residents should inspect their mailbox for any weaknesses, such as, rotten wood, deterioration, or cracks in the post. Leaning mailboxes also pose a risk for damage. Residents can determine the proper mailbox location along the roadway by contacting the postmaster

Any damage to a resident's mailbox that is the direct result from contact with a snow plow with City of Lebanon equipment will be repaired at the City's expense upon inspection that determines the mailbox was properly installed and located, and in good condition prior to the incident. The mailbox owner is responsible for repair or replacement if damage is the result of buildup of plowed snow only and not direct contact with plow equipment.

Contact Dan Wilson, Superintendent of Public Works, at 228-3701 or dwilson@lebanonohio.gov for more information.