



Lebanon Communications Center Provides Community With After Hours Customer Service

Lebanon residents benefit from 24-hour customer service levels, thanks to the Lebanon Police Department's (LPD) Communications Center. The LPD Communications Center serves as the after hours call center for the City. Communications officers have extensive knowledge of the community and are able to help residents with a host of needs long after City offices have closed for the day.

Certified and Accredited Staff Provide High Levels of Emergency Service

LPD Communications Officers are professionally certified to provide medical instructions to callers as emergency medical personnel are en route to the emergency. The vital information provided by the Communications Officers can be life saving during events where time is critical and medically trained personnel are not yet present. Without this training, dispatchers may only be able to dispatch emergency medical personnel and wait on the line with the caller until help arrives.

The LPD Communications Center staff is uniquely trained and qualified to perform in a highly professional and efficient manner, and is a highly regarded resource in the community. The LPD received a 95% satisfaction rating in the City's 2012 survey of services.

Lebanon Communications Center handles 28,000 calls for service annually.



CALEA Accreditation is the Gold Standard in Public Safety

Public safety agencies that are accredited by The Commission on Accreditation for Law Enforcement (CALEA) distinguish themselves from all other public safety agencies through its standards of professionalism, stewardship, credibility, consistency, knowledge, experience, accountability and collaboration.



LPD is one of only 52 CALEA Accredited Police Agencies in Ohio.



Utility outages can occur anytime, day or night. Lebanon residents have the added benefit of local customer service even when city offices are closed, by calling 932-2010.



WE NEVER GO HOME!

When City Offices are closed, we are here to help you! Call us after-hours to assist you:

- Utility Outages
- Road Conditions
- Information Regarding Weather-Related Contingencies
- Neighborhood Nuisance Concerns (e.g. barking dogs)
- Non-Emergency Inquiries/ Help

Park Volunteers Making a Difference

The City owns and maintains over 400 acres of park space for the community to enjoy. These parks include ball fields, soccer fields, playground equipment, shelters, tennis courts, basketball courts, a disc golf course, nature areas, and various hiking and biking trails. To keep the City's vast park inventory in good standing, it takes a lot of work from City employees and volunteer efforts. The City is fortunate to have strong community volunteer support for our parks, and we are always looking for individuals and groups who are interested in volunteering to improve the park system. From general park cleanup, planting flowers, stream cleanup, building bird boxes, to trail maintenance there is sure to be a project that fits everyone's interest.

Lebanon park volunteers include individuals, church groups, and business organizations who volunteer in our parks. Additionally, the City is fortunate to have had seven Eagle Scout Projects completed in the past few years. Lebanon also has a volunteer program called, Adopt-A-Park, where an organization can officially adopt a park during the year and help beautify the park. Organizations are encouraged to put together a work plan that could entail scheduled clean-up days, landscaping projects, or other improvement projects in our parks. This plan can be tailored to the organization's resources and could range from projects scheduled for 1-2 days a year, or on a continual basis.



The City is eager to discuss any opportunities there may be for an organization to get involved, and will provide a project liaison from the Park Board to assist in the process. The City will install signage in the park recognizing these organizations who participate in this program.

If you are interested in volunteering in one of the City's many parks, please contact Scott Brunka, Deputy City Manager, at 228-3103 or email at sbrunka@lebanonohio.gov. For a complete listing of all of the parks and amenities in the City, please visit the parks department page at www.lebanonohio.gov.



Eagle Scouts Joel Ensman and Brandon Gibson, and the Lacey Family, all of whom have completed volunteer projects in Miller Ecological Park, were recognized for their outstanding efforts by City Council.

SAVE THE DATE!



Stompin' in the Street

June 14, 2014

Downtown Lebanon

lebanoncountrymusicfest.com

City's Beautification Program Returns

A great way to recognize outstanding efforts in your neighborhood!

The Lebanon Beautification Program recognizes residential, business and rental property owners who have enhanced the beauty of Lebanon by either planting flowers, shrubs, trees and other landscape improvements on their property. Properties will be evaluated during May - October by members of the City's Shade Tree Commission, the Garden Clubs of Lebanon and a Master Gardener. Judges will use the following criteria:

- 1. General Appearance and Compatibility**
- 2. Design**
- 3. Maintenance**

For more information regarding program details and nomination forms call the Service Department at 933-7200, or download an application from the City's website at www.lebanonohio.gov and click on *Departments*, and follow to *Parks & Recreation*, and *Programs & Events*.

Community Day

Warren County Career Center
May 3
10 am - 2 pm

Day of fun and free activities for the entire family, including safety town, craft show, plant sale, free hot dogs and more. Get full details at www.mywccc.org.

Girls' Night Out

Shops of Downtown Lebanon
May 10, Aug. 9, Nov. 10
4-9 p.m.

Visit www.historicdowntownlebanon.com for details.

Lebanon Farmer's Market

Downtown Lebanon at the corner of Sycamore St. and Main St.
May 15 - Oct. 16
Every Thursday from 3 -7 pm

The Lebanon Farmer's Market will return for the 2014 Growing Season. Visitors to the market can select from a wide variety of locally grown produce, baked goods, flowers, honey, jams, meat, and other items.

Visit www.lebanonohiofarmersmarket.com for details.

Downtown Walking Tour

Downtown Lebanon
May 24

10 am (Gazebo Park beside Golden Lamb)
The 1 1/2 hour tour is hosted by historian John Zimkus, and focuses on historical buildings in Lebanon and the interesting business that have occupied them over the years.

The tour is free and registration is appreciated. Call Connie Baugher to register at 228-3156.

Memorial Day Parade

Downtown Lebanon to the Lebanon Cemetery
May 26
11 am (parade start)

Bring the family to this community event honoring our fallen service members.

We're Available

City officials are available to attend citizen meetings, such as homeowners associations or other civic groups, to provide updates on City operations and address questions. If you would like to schedule a guest speaker for your group, please contact the City Manager's office at 228-3101.

Stay Connected

Get the latest updates on City information, news and events by visiting our official website @ www.lebanonohio.gov or follow us on our official Facebook page under **City of Lebanon, Ohio!**



Summer Tennis Lessons

Instructors from The Club at Harper's Point will provide tennis lessons for the City at Harmon Park. Participants will be grouped based on age and skill level. Minimum enrollment is 6, and the maximum class size is 20. Participants are only required to bring a tennis racquet.

Registration: Open
Fees: \$30.00/session
Location: Harmon Park
Days: Tues. & Thurs.

Session 1

Ages	Dates	Time
6-9	6/10-6/26	10-11 am
10-14	6/10-6/26	9-10 am

Session 2

Ages	Dates	Time
6-9	7/8-7/24	10-11 am
10-14	7/8-7/24	9-10 am

For more information or to download a registration form, please visit www.lebanonohio.gov or call Connie Baugher @ 228-3156.

Fire Hydrant Flushing Begins This Month

Lebanon's Water Department will be "flushing" fire hydrants throughout the city during the month of April. Fire-hydrant flushing is an important preventive maintenance activity necessary to maintain the integrity of the water system and to continue to deliver the highest quality water possible to our customers.

As a result of the flushing procedure, residents in the immediate vicinity of the work may experience temporary discoloration of their water. This discoloration does not affect the safety of the water. If you experience discoloration in your water after crews have been flushing in your neighborhood, clear the pipes in your own home by running all water faucets for a minute or two. If you have any questions, please contact the Water Department at 228-3600.

4/21/2014

Kingsview Dr, Kings Way, Kings Lane, Lebanon Rd, Henkle Dr, Turton Dr, Mane Way, Turtlecreek-Union Rd, McKinley Blvd, Taft Dr, Grant Dr, Calloway Farms, Deerfield Rd (south of Country Side Dr), Rockwood Ave, Holland Ave, Burt Rd.

4/22/2014

Countryside subdivision, Cook Rd, Tecumseh Trails, Oak Forge subdivision, Lakeside subdivision, Poplar Hill Subdivision, Catalpa Ridge subdivision.

4/23/2014

Stone Ridge subdivision, Silverwood subdivision, Cincinnati Ave, Norgal Dr, West St, S Broadway, McBurney Hills subdivision, South Mechanic St and East St (south of Main St), Justice Dr, South St, Orchard Ave, W Park Ave, Keever St, Maple Ave, Glosser Rd, Park Place, Ward St, Clay St, S Cherry St, Parkview St, Stokes St, Stillwell Ave.

4/24/2014

Sterling Chase subdivision, Mayfair Place, Bellflower Apts, Franklin Rd, (from W. Silver to Georgetown), Cedarbrook Campground, Farview Ave, Georgetown Dr, Cambridge Dr, Yale Dr, Oxford Dr, Harvard Dr, Markey Rd, Keeneland subdivision, Fairway Crossings, Harmon Ave, Chillicothe Ave (south of Main St), Jameson Lane, Christian Lane, Oregonia Rd, Taylor St.

4/25/2014

West Mulberry, West Silver, Hart Rd, North Broadway St. to Oakwood Ave, E Mulberry St, E Silver St, Warren St, Pleasant St, New St, North Lane, Sawmill Cir, Mound Ct, Miller St, Fairview St, North Mechanic St, Cherry St, High St, Mound St, Walnut St, Dave Ave, Colony Square, and Colony Woods.

4/28/2014

North Broadway St. (from Oakwood Ave to Miller Rd), Desales Ave, Walnut Hills subdivision, Miller Rd (from Hart to Broadway), Miller Crossing, Reveres Run (from Miller Rd to Liberty Way Ct), Heritage Ct, Clarion Ct, Colonial Cir, Garfield Park Blvd, Sheffield Ct, Dover Ct, Bradford Ct, Preston Ct, Barrington Ct, Walnut Hills subdivision, Carson Dr, Lake Forest Dr.

4/29/2014

Corwin Heights subdivision, Hathaway Commons, Ridgeway Ct, Jillora Ct, Country Creek area, Hunters Run Subdivision, Shaker Run Rd area La Luz Blvd, Drexall Ave, Lakeside Dr, Crescent Ct, Cedar Lane. Columbus Ave. Suncrest Dr, Meadow Lane south of Monroe Rd.

4/30/2014

East Ridge Dr, Deas Dr, Hart's Plaza, Summit St, Highland Ave, Grandview Ave, Ridge Rd, Crestview Dr, Southline Dr, Holbrook Ave, Holbrook Ct, Oak St, Glenview Dr, Ridgewood Lane, Eastview Dr, Revere's Run subdivision (north of Lantern Glow Ct and Patriot Ct), Garfield Park subdivision (north of Portland Blvd).

