



Lebanon Residents Receive Quality Electric Service at Competitive Rates

Lebanon residents benefit from the City-owned Electric Utility in many ways. In addition to providing high quality electric service to the residents and businesses in the Community, the utility also supports public right-of-way infrastructure such as street lights and traffic signals. The City also owns and maintains all of the electric substations, transmission lines, and distribution lines that deliver high-quality power to our customers at very competitive rates.

Lebanon no longer generates its own power; instead, the Electric Division purchases power from the competitive market and delivers it to our customers. This hybrid approach allows the City to avoid the risks and regulatory requirements of operating a power plant, while ensuring power is being delivered in a reliable and cost-effective manner.

Lebanon residents receive high levels of customer service. With built-in redundancy in the electric transmission and distribution system, prolonged power outages are minimized, and the department prides itself on timely and effective responses to outages.

Local Rates are 10% Lower than Regional Average

Our community also enjoys lower electric rates than the regional average. A recently completed electric rate study identified that Lebanon residential electric rates are 10% lower than other electric utilities in Southwest Ohio. The City's commercial and business electric rates are also very competitive, helping the City attract and retain quality business and industry. Lebanon has not increased the electric rates since 2010.



New Infrastructure Under Construction

The City is currently constructing a new electric substation on Columbia Road to meet the growing demand in the Southern Industrial Parks, and provide additional redundancy in the system. This \$5 million project is anticipated to be complete by the end of 2016.

Electric Rate Study Comparison

Rate Class	Duke	DP&L	Hamilton	Piqua	2016 Lebanon
Residential	\$113	\$115	\$113	\$115	\$99
Single Phase General	\$404	\$399	\$354	\$350	\$355
Three Phase General	\$13,263	\$14,419	\$14,423	\$13,356	\$13,917
Secondary Large Power	\$67,635	\$68,499	\$67,640	\$65,271	\$62,721
Primary Large Power	\$208,592	\$227,585	\$208,435	\$202,075	\$185,116



Warren to Columbia Substation Overhead Transmission & Distribution Line Construction

Once complete, this project will provide multiple distribution circuits to feed the southern industrial parks.

Fall Is A Great Time To Plant New Trees

Fall is a great time to plant new trees, or replace those ash trees that have been affected by the Emerald Ash Borer. Large, healthy trees increase property values and provide many benefits. Before you plant a new tree, it is important to consider both the planting location and the type of tree that will thrive under your site conditions.

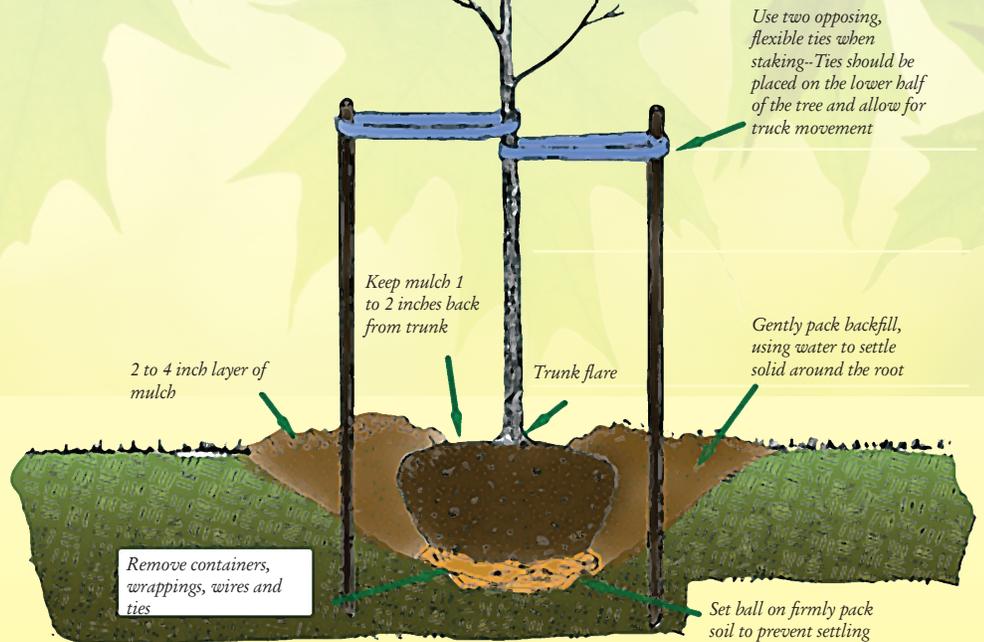
The type of soil should be evaluated to ensure it can support healthy trees, and the full growth size of the tree should be determined before planting. For instance, it is not prudent to plant a tree under utility lines that will exceed 30 feet in height at maturity. Make sure there is adequate room for the tree that you select to grow to maturity.

The hardiness of the tree should also be considered. Hardiness is the plant's ability to survive in the extreme temperatures of its geographic region. Lebanon is located in hardiness zone 6, and trees planted in the Lebanon should be suitable for this zone. Proper planting techniques are critical to the long-term health of the tree as well.

When planting, the trunk flare at the base of the tree should be partially visible after the tree has been planted, and the wire basket or burlap sack around the root ball should be cut away. If the tree is planted too deep, new roots will have difficulty developing. It is also imperative to make sure that your digging location is not in the path of any underground utilities.

New Tree Planting

Purchasing a tree is a lifelong investment. How well this investment grows depends on the type of tree selected and the planting location, the care provided during planting, and the follow-up care after planting.



Call the Ohio Utilities Protection Service at 811 before you dig to have underground utilities located. Once your new tree is planted, it is recommended that the tree

be watered for a two-year period during dry conditions. For more information on planting or replacing trees, please visit www.treesaregood.com.

Yard Waste Drop-Off Day Offered

The City is discontinuing its monthly yard waste drop-off service. To assist residents with this transition, a free, yard waste drop-off day will be offered on October 15 from 9 a.m. - 5 p.m.

Yard waste includes, small limbs, brush, grass and clippings. All yard waste should be placed in the provided dumpsters on site.

Additionally, Rumpke will collect yard waste as part of our curbside refuse collection service. Yard waste must be bundled in 4' sections or bagged.

Contact the Service Department at 513-933-7200 with any questions.



Lebanon Communications Center Provides Emergency & Non-Emergency Customer Service



Do You Know Which Number to Call?

Public Safety Answering Point centers, known as PSAP's are 9-1-1 call centers that serve as the public's first line of contact to public safety authorities in an emergency situation. An emergency situation is any situation that requires immediate assistance from police, fire department or ambulance. Examples include:

- A crime
- A fire
- A car accident
- A medical emergency
- Immediate threats to health or safety
- Child locked in vehicle

Residents may also contact the Lebanon Police Department for assistance in non-emergency situations. These calls should not be placed by calling the 9-1-1 emergency number. Erroneously calling the 9-1-1 emergency number results in delays of response times for other emergency calls.

Residents can call 932-2010 for non-emergency help. Examples include:

- Road conditions
- Keys locked in vehicle (no one is inside the vehicle)
- Snow removal
- Service outages
- Nuisance calls, such as barking dogs or fireworks.

- Call for assistance to check on the welfare of a neighbor, family member or friend
- Directions

Lebanon Residents Enjoy 24-Hour Customer Service

Lebanon residents benefit from 24-hour customer service levels, thanks to the Lebanon Police Department's (LPD) Communications Center. The LPD Communications Center serves as the After-Hours Call Center for the City. Communications officers have extensive knowledge of the community and are able to help residents with a host of needs long after City offices have closed for the day.

When City offices are closed, LPD Communications Center is available to help the community with an array of issues like utility outages, road conditions, weather-related contingencies, nuisance concerns, and other non-emergency inquiries and help.

Numbers to Call

9-1-1

Emergency Service

932-2010

Non-Emergency help, and customer service help anytime after the City Building is closed and weekends.

Deactivated Cell Phones Can Still Call 9-1-1

Parents are discouraged from giving old cell phone to children as toys.

Parents trying to find ways to keep their young children entertained are being discouraged from giving their kids old cell phones.



When a cell phone is deactivated, the phone itself can still call 9-1-1, as long as the battery has power. Parents wishing to give a child an outdated cellphone for play should at least remove the battery to avoid the possibility of prank 9-1-1 calls.

Prank 9-1-1 calls can create a major disruption of public service, since the 9-1-1 operator must determine if the call is an actual emergency. Cell phones also do not provide the same GPS information that land line calls provide, further delaying response times. Most 9-1-1 prank callers usually hang-up as well, which also increases delays, since the operator must call back to ensure there is not an actual emergency.

Parents could suffer penalties too. Repeat offenses can result in penalties and fines of up to \$5,000 and six months jail time.

Lebanon Feast & Fall-y

September 24; 10 a.m. - 6 p.m.
 Downtown Lebanon; Free Admission
 Sample unique cuisine and do some chic shopping in historic downtown. Visit www.mainstreetlebanon.com for details.

Country Applefest

September 24, 10 a.m. - 7 p.m.
 Warren County Fairgrounds; Free Admission
 Homemade crafts and food festival. Visit www.countryapplefest.com for information.

Fire Dept. Open House

October 9, 1-4 p.m.
 Station 41, 20 W. Silver St; Free Admission
 The Lebanon Fire Department will have an open house to kick off Fire Prevention Week. It's a great opportunity to learn more about fire safety and prevention, see static displays, enjoy refreshments and more.

Lebanon Farmer's Market

Thursdays through October 15, 3-7 p.m.
 Downtown Lebanon; Free Admission
 The market is located in downtown Lebanon at the corner of Sycamore Street & Main Street. Visit www.lebanonohiofarmersmarket.com for details.

Howl-O-Ween Pooch Parade

October 22, 11a.m. - 3 p.m.
 Dress up your dog and enter for prizes. Vendors, food and fun. Visit www.mainstreetlebanon.com for details.

Trick-or-Treat

October 31, 5:30-7:30 p.m.
 The City of Lebanon's Trick-or-Treat activities are scheduled for October 31 each year, rain or shine.

Girls Night Out

November 12; 4-9 p.m.; Shops of Downtown Lebanon
 Come down for a nice change of pace, and an opportunity to pamper yourself. Visit www.mainstreetlebanon.com for details.

Holiday Open House

Nov. 25-26; Downtown Lebanon Shops
 Start the Holiday season in Historic Downtown Lebanon to shop and dine. Enjoy free horse drawn carriage rides, free Model train display, and small town holiday charm.

Holiday Illumination

Nov. 25; 6:30 - 8 p.m. ; Downtown Lebanon,
 The City's annual Tree Lighting begins at 6:30 p.m. with Mayor Amy Brewer. Then see Santa in the City Building and enjoy a free horse carriage ride. Downtown shops open to begin your shopping!

Horse Carriage Parade

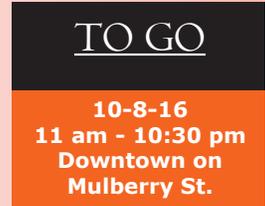
Dec. 3; 10 a.m. - 8 p.m.
 Downtown Lebanon, Free Admission
 The festival includes a daytime and evening parade, street vendors, live entertainment, and more. Visit www.lebanonchamber.org for details.

Oktoberfest to Raise Money for Miller Park

Lebanon's Oktoberfest will be held in downtown Lebanon on October 8, 2016 from 11 a.m. - 10:30 p.m. The event is free and offers live music, craft beers, food, shopping, and kids' activities from 11 a.m. to 5 p.m., including a Cool Critters animal program with petting zoo, and a Raptor "Hunters of the Sky" program at 1:00 p.m.



The event is geared to raise funds for the community's Miller Ecological Park, the only park of its kind in the City. The 46-acre ecological park is located at 755 Miller Road, and features walking paths, over ten acres of prairie and wildflower areas, reforested habitats, and other features that promote a greater appreciation of ecology and natural areas.



For more information visit www.millerecopark.org.

Blues Run Raises Money for Local Parks

The Red Hot Blues Run is an annual event, held in conjunction with the Lebanon Blues Festival, and is coordinated by the Parks and Recreation Board. The run serves as a fund-raiser to help improve the City's parks, and has raised over \$100,000 since it's inception. The event has helped fund improvement projects such as, installation of playground equipment at the Sports Complex, Jarod Park and Harmon Park, and the construction of the Ida Juris Bennett Dog Park.



The Parks and Recreation Board would like to thank the event sponsors for their support of this year's event and the City's park system.

TITLE SPONSOR

Girdwood Orthodontics

GOLD LEVEL SPONSORS

Atrium Medical Center, Cincinnati Bell Fiopitics, Stephen L. Kaiser, CPA, Buckeye Running

SILVER LEVEL SPONSORS

Advics Manufacturing, Minuteman Press, Testerman Dental, Otterbein, Fraternal Order of the Eagles

BRONZE LEVEL SPONSORS

Countryside YMCA, Four Paws, GMI, PE-Services, Acapulco Mexican Restaurant, Lebanon Ford, Work Force Software, Conger Construction, Golden Turtle Chocolate Factory, Lochmoor Stables, Trek Bicycles

Thank You!